



Newsletter **December** **2020**

EXPERIENCED PEOPLE
INNOVATIVE TECHNOLOGY
REMARKABLE RESULTS

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Baby Face Challenge

All Nearshore and Onshore centers had the opportunity to play in the Baby Face Challenge where 20 leaders submitted their baby pictures. The team members were supplied with a few interesting facts about each leader that could help them guess correctly. Out of all who participated, we ended with 4 top performers!

BABY FACE CHALLENGE TOP PERFORMERS



TOP PERFORMER
Nate Diven from
Nacogdoches with 75
points




Tyrus Gamble from Dallas
& Jada White from Lufkin
tied with the next highest
score of 70 points each



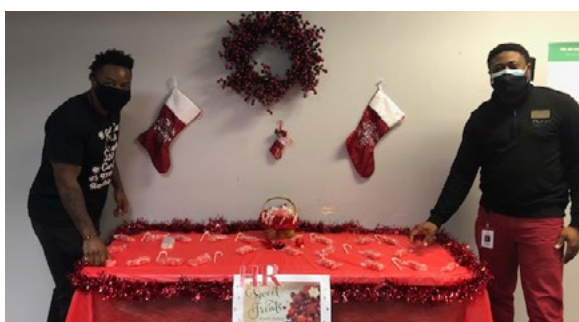
Alicia Griggs from Lufkin took
the final spot with 65 points

Who do we know the best: Chris Green's & Tyrus Gamble's baby pictures had the most correct guesses

Who do we know the least: Dianne Ricketts' & Robert Orr's baby pictures were the most difficult to guess

THANK YOU TO EVERYONE WHO PARTICIPATED!!

HR Sweet Treats (Shedrick Thomas and Tyrus Gamble pictured)



Etech Give Back Program – Feed a Family

The Dallas Center Training and Development Team & ID Experts Team partnered with Texas Child Protective Services (CPS) to bless some families in need this Thanksgiving.



They were able to provide a family with five members a full Thanksgiving style breakfast and dinner, \$30 in cash, and a \$25 Walmart gift card. The team was also able to purchase 10 more \$25 gift cards to help other families in need. All receiving families were selected by the Texas CPS Department.



Etech Give Back Program – Dallas Thanksgiving Gifts to CPS

Angela and Sedrick transferring the gift to two CPS representatives. Background includes (from left) Kelvin Harris, DeLisa Conner, and Sedrick Thomas

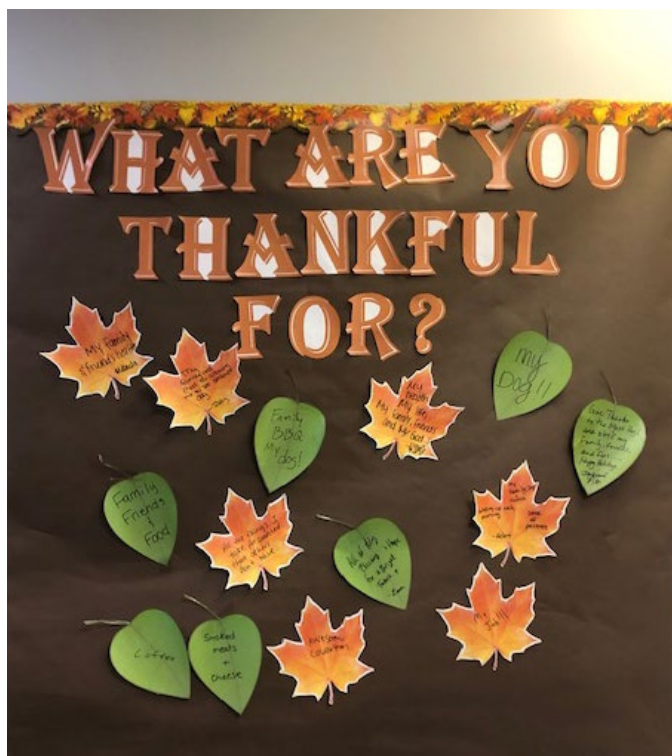
Thanksgiving Give Back - Appreciation Certificate



Palm Beach center's Amrit and PWA team were fortunate to visit Amrit Resort and Spa.



Wall of Thankful Thoughts for Thanksgiving - Dallas Center



Etech Dallas Give Back - Adult Protective Services



Virtual Santa Give back

December 2020 Give back for Onshore and Nearshore centers, Santa came to visit virtually Etech families! Santa spoke with many excited children who were able to share their Christmas wish lists with him. The great news was that all the children were on the nice list!

A special THANK YOU to Bo Reed, Katelyn Streetman, and Mikaela Ferreira for helping put this event together!



Etech Dallas Give Back



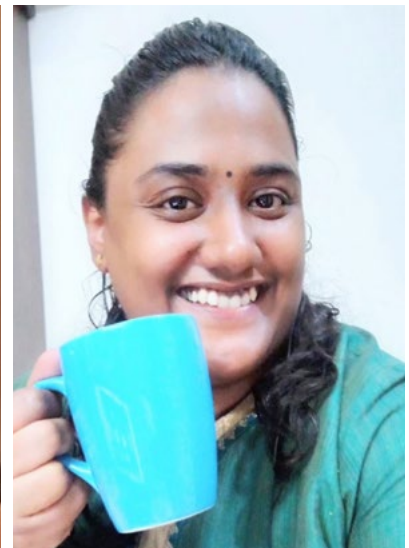
Etech Dallas Ugly Christmas Sweater Day





Coffee with HR at Gandhinagar Center

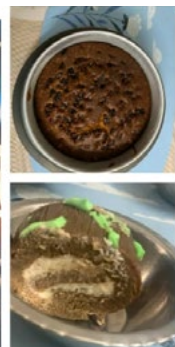
Coffee with HR - This is a monthly session about, "Let's talk about you" and give Team members a friendly platform for intrapersonal discussion to know their likes, what they do in their free time and any suggestions they want to share.



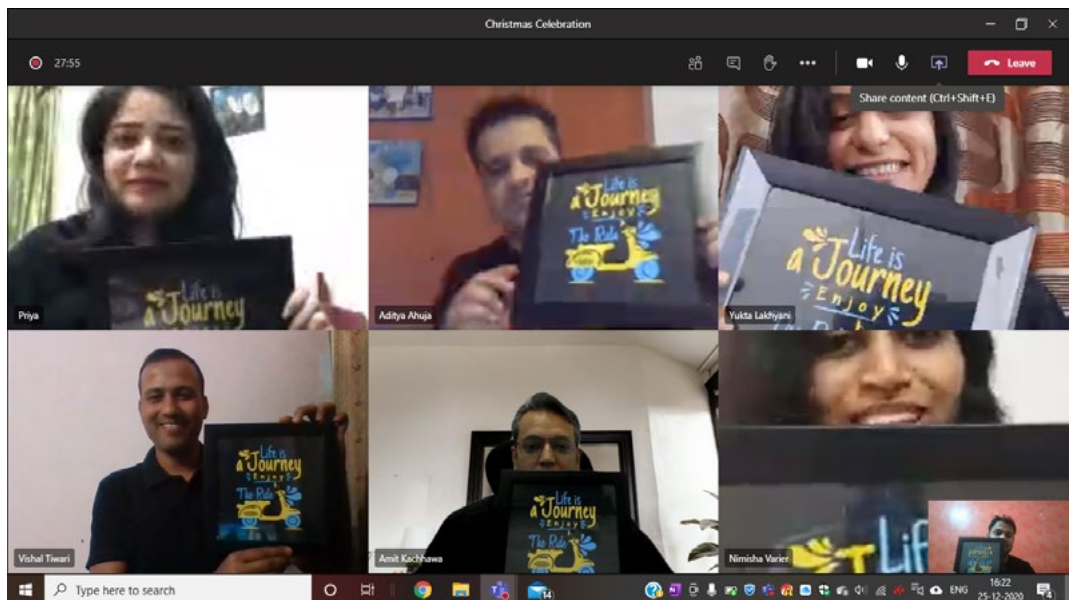
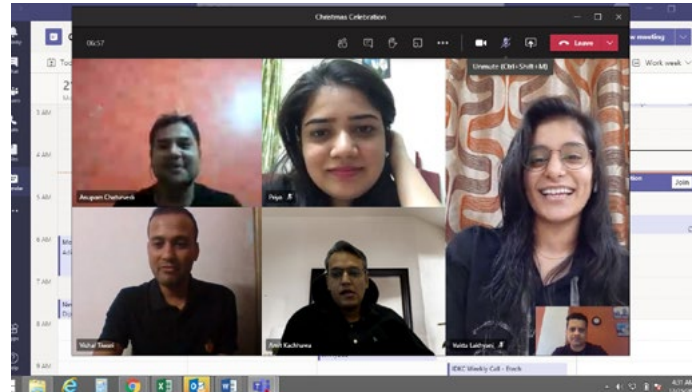
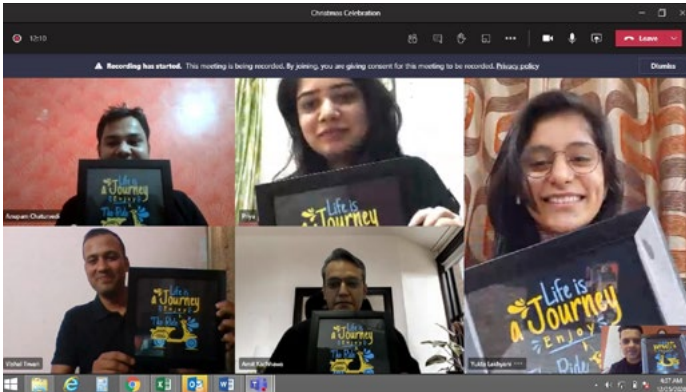
Christmas Celebration at Gandhinagar and Vadodara Centers



Team Justice League wishes you all
Happy Holidays!
Stay Strong, Stay safe.



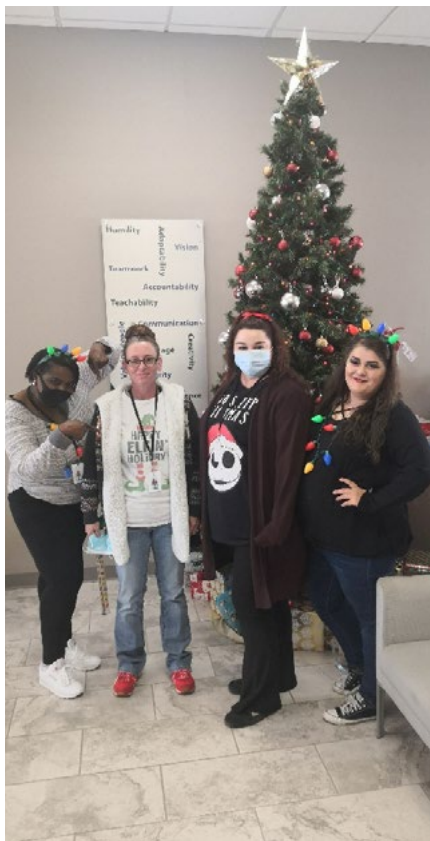
Secret Santa Celebration at Gandhinagar Center



Secret Santa Celebration at Vadodara Center



Christmas Theme Days at Lufkin



Blood Drive Lufkin Etech December 30th 2020

Lufkin Etech hosted a blood drive on December 30th, 2020. We had 27 people sign up to donate and 13 successful donors. Thank you to Gulf Coast Regional Blood Center for coming out to our center, and also to each team members who donated.



Thanksgiving I am Thankful Turkeys at Lufkin



The Secret of Teams, Season 1 Book Club Participants



HR Friendsgiving



Thanksgiving Theme Week

On the week of Nov 23 - Nov 25, Etech Nacogdoches hosted a theme week for three days. Team members were encouraged to wear their favorite fall colors, dress alike or "twin" with their friends and coworkers and show their team spirit by wearing clothing in support of their favorite sports teams. This week was a huge success and provided a great segue into the Thanksgiving holiday.



Treats from CBTX

CBTX (Commercial Bank of Texas) expressed appreciation for Etech by delivering some treats on December 11th to the Finance team in Nacogdoches. We appreciate their partnership!

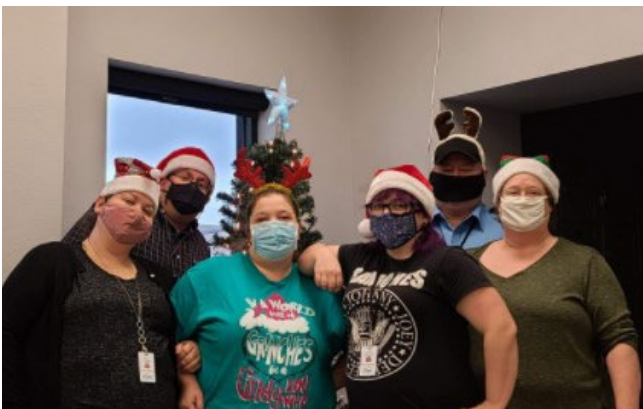


Christmas Celebration at Nacogdoches



Rusk Christmas Theme Week

During the week of Christmas, the Rusk center held a theme week to have some fun! There were fun days to wear hats, ugly sweaters, and red and green. Thanks to all who participated in the fun!



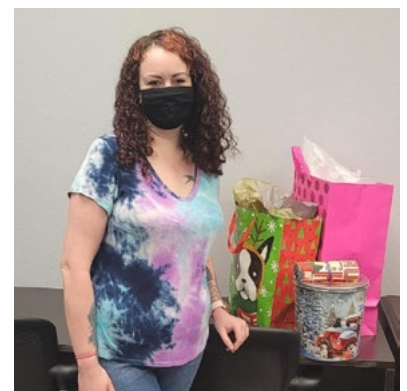
Christmas Cheer – Rusk Lobby

To spread cheer this season, the Rusk lobby area is decorated beautifully for all to enjoy. Etech Rusk was participating with other businesses as the Rusk Chamber of Commerce asked those on the square to decorate their buildings this year for all citizens to enjoy. Those passing by the Rusk center can look in the windows and feel the warmth and joy of the season.

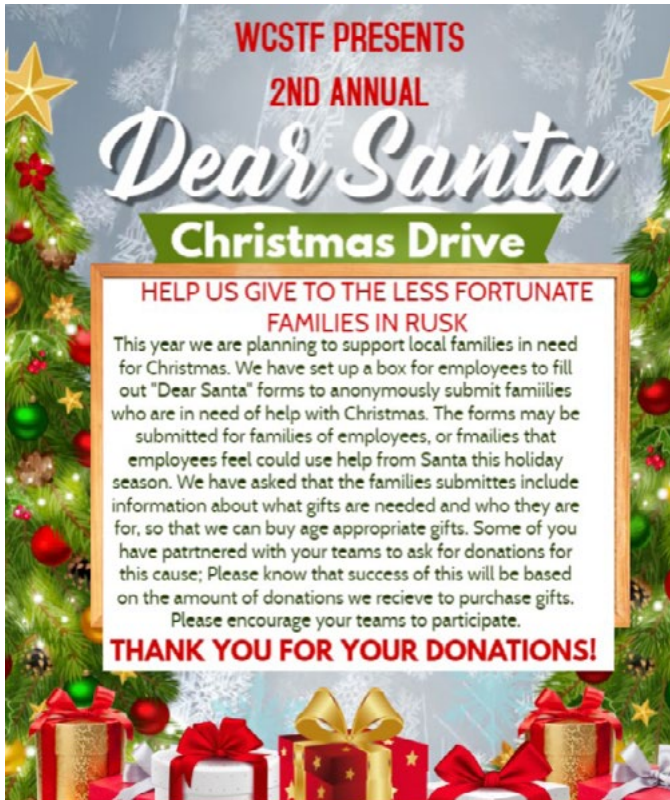


Rusk Center Brings Holiday Cheer

For the holidays this year, the Rusk center leaders and Winning Culture Survey Task Force organized the 2nd annual present drive for families in need. Funds were raised by the team members to purchase toys, clothes, and other presents for 6 children. Thank you to all who participated to make these families' holiday season brighter!



Dear Santa - Christmas Drive



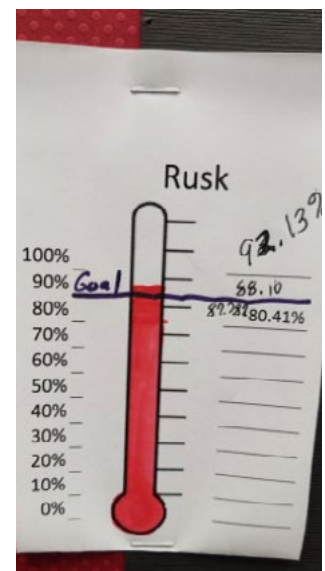
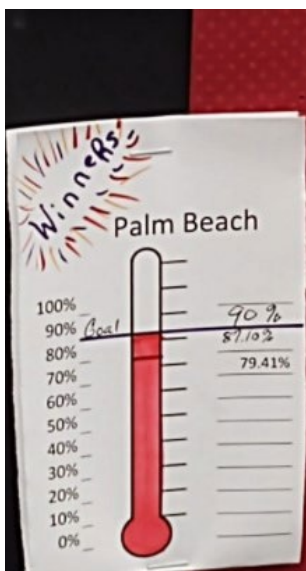
Rusk Christmas Treats

To spread some joy on Christmas Day, the Rusk Work Life Balance team shared sweet sleighs with those who were working that day. Merry Christmas to all!



Winning Culture Survey

Thank you to all those who participated in the Winning Culture Survey! In the Rusk center we measured participation by tracking how high we were on the thermometer. The Palm Beach center was the first to reach the 90% participation goal, but Rusk met the goal very soon after. Great job Rusk team reaching our goal!



Rusk Thanksgiving

The Rusk team has many things to be thankful for as shown by our Thankful Tree pictured in our center! Team members working on Thanksgiving were treated with some yummy and creatively packaged snacks thanks to the Work Life Balance Team.



#Throwback -Retro Look Celebration at Offshore Center







Old pics - Nostalgic Moments at Offshore Center





Rewards and Recognition at Vadodara Center

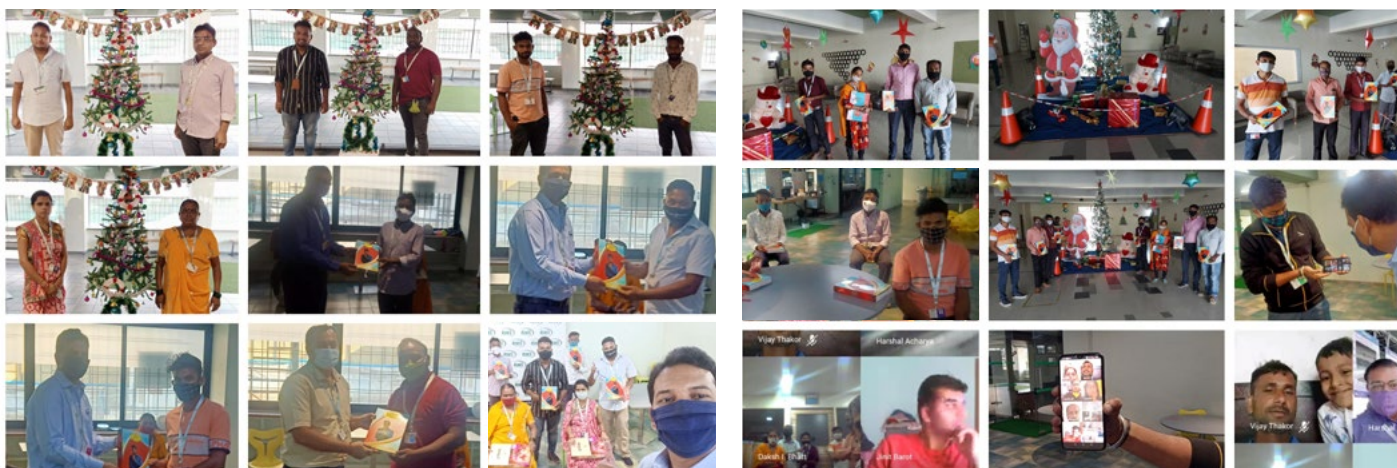
<p>ETS - Nov'20</p> <p>Excellent Work</p> <p>System Admin : Dushyant Parmar</p> <p>AD Admin : Jainil Kumar Rana</p> <p>Server Admin : Himanshu Khairnar</p> <p>Network Admin : Rohit Jadhav</p> <p>RTA Support : Mehul Panchal</p>		<p>Operations - GAR - Nov'20</p> <p>Top Performers</p> <p>Fraud Prevention : Siddharth Trivedi Chargeback : Nitin Singh</p> <p>Star Performer</p> <p>Fraud Prevention : Krutika Patel Chargeback: Vidhyasagar Vaishnav</p>	
<p>Training & Development - Nov'20</p> <p>Top Performer</p> <p>Nosha Hirapara</p> <p>Excellent Work</p> <p>Vaishnavi Das</p>		<p>Operations - Verizon Service</p> <p>Top Performers</p> <p>RPC : Akshay Vaswani - \$11.57 5 Star : Akshay Vaswani - 93.33%</p> <p>Star Performers</p> <p>RPC : Durgesh Sharma - \$6.94 5 Star : Dwaipayan Chutia - 92.23%</p> <p>Himanshu Gandhi (Guest)</p>	

Red and White Day Celebration at Offshore Center





Custodians Gift at Offshore Center



Etech Jamaica Christmas Ornament DIY Competition

Team members were asked to use recycled items to create a Christmas ornament or décor. The winners of the Etech Jamaica Christmas Ornament DIY competition were Denise Stultz from the Facilities department and Alberta Jump from the GAR MOR Campaign. They worked together to make the beautiful ornament which was made from toilet paper rolls.

