



The Top Call Center Companies in 2022, According to DesignRush



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Poor customer service is responsible for ending as much as 58% of customer-business relationships. DesignRush ranked the top call center companies that help businesses create lucrative long-term relationships with their clients.

MIAMI, Feb. 23, 2022 /PRNewswire-PRWeb/ -- A survey done by Microsoft suggests that 58% of consumers will stop doing business with an organization due to poor customer service. Considering that customer expectations are shaped by past experiences, organizations should continuously improve those expectations to increase customer retention and repeat purchases.

[DesignRush](#), a B2B marketplace connecting businesses with specialized agencies, has issued the February list of the top call centers companies that can help improve customer experiences, increase retention and drive more sales.

The [top call center companies in February 2022](#) are:

1. ProMailing Solutions – [pmsagency.com](#)

ProMailing Solutions is an LA-based advertising agency that specializes in relationship management, email marketing, social media management and brand promotion. The company aims to help businesses distinguish themselves through focused marketing strategies.

2. CallZ Telecom – [callz.us](#)



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globe to help maximize their functionalities and save money.

3. SuperStaff – superstaff.com

SuperStaff is a Philippines-based company specialized in customer service outsourcing, multilingual support, knowledge process outsourcing and more. The agency claims to "offer business solutions with a cost-effective framework that will serve as a cornerstone for growth and development in the ever-changing BPO environment."

4. GenSales Marketing Group - gensales.com

Expertise: B2B Appointment Setting, Lead Generation Strategy, Quality Prospect Databases and more

5. Custom Promotional Communications (CPC) -

cpcmedia.com

Expertise: Live Chat Service, Inbound Live Operators, Automated Calling and more

6. OBI Services - obi.services

Expertise: Virtual Assistant, Lead Generation, Customer Support and more

7. Maxicus - maxicus.com

Expertise: Cloud Contact Center, Chatbots, Knowledge Management and more

8. Odondo - odondo.co

Expertise: Customer Service, Sales Support, Market Research & Customer Surveys and more

9. Ossisto - ossisto.com

Expertise: Virtual Assistance, Email Management, Social Media Management and more

10. Servixer - servixer.com

Expertise: Transcription Services, Inbound Calling Outsourcing, Outbound Calling Outsourcing and more

11. Sourcefit Philippines - sourcefit.com

Expertise: Live Chat Support, Customer Service, Email Marketing and more

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Expertise: Customer Service, Accounting and Bookkeeping,
Virtual Assistance and more

14. Etech Global Services - etechgs.com

Expertise: Telemarketing Services, Interactive Voice
Response, Product & Service Promotion and more

15. Altius Customer Services Private Limited - altius.cc

Expertise: Appointment Setting, Telesales, Order Taking and
more

Brands can explore the top call center companies by
location, size, average hourly rate and portfolio on
DesignRush.

About DesignRush:

DesignRush.com is a B2B marketplace connecting brands
with agencies through expert reviews and agency ranking
lists, awards, knowledge resources and personalized agency
recommendations for vetted projects.